



Greetham Valley course and clubhouse dress and conduct code

All members, guests and visitors to Greetham Valley are required to wear 'suitable attire' when on the main golf courses, Academy course or inside the buildings. Greetham Valley staff have authority to strictly uphold the dress code to preserve a decent standard and a pleasant ambience throughout. 'Suitable attire' in each designated area is considered to be as follows:-

Main courses –The Lakes and The Valley:

Shirts with 'turn down' collars, polo neck or turtle neck garments, all of which must have at least short sleeves.

Trousers or tailored shorts/skirt – no jeans or denims.

Golf shoes must be worn, soft spikes are preferred.

Ladies should wear tops which have collars and which have at least shoulder length sleeves.

Academy course:

A more relaxed dress code is reserved for the nine hole par 3 Academy course, although we do not permit the following:

Swimwear, beachwear, skin-tight or brief shorts.

Boots, shoes with high heels, beach footwear.

Hotel, Lounge Bar and Restaurants:

Similar to the Academy course dress code, smart casual attire is required. No caps or visors.

No garments with inappropriate advertising or offensive images/language should be worn anywhere at Greetham Valley.

Greetham Valley has been designed for the benefit, enjoyment and relaxation of members, their guests and all visitors. We therefore request that, whilst onsite, you refrain from using bad language, shouting or creating excessive noise, passing comments which may be deemed unnecessarily offensive – in short any behaviour deemed to be unsuitable in a public place. Please take particular note that Greetham Valley has a non-smoking policy applicable in all buildings (also applicable to E-Cigarettes). There are designated smoking areas for guests' convenience. We reserve the right to evict from the premises any persons who do not comply with the above and any persons who appear to be excessively intoxicated with alcohol or any other substance. Substance misuse will not be tolerated on the premises.

Greetham Valley terms and conditions for visiting golfers

1. We reserve the right to amend our prices at any time from those advertised. Any changes will be clearly advised upon booking.
2. Golf Breaks are packages that include overnight accommodation. Golf Societies are packages that do not include overnight accommodation.
3. Bookings must be confirmed with a returned, duly completed, booking form as specified.
4. To guarantee a booking, your deposits should be paid as specified on your booking form. All deposits are non-refundable and non-transferable.
5. We accept the following forms of payment: Cash, BACS, Cheque (payable to Greetham Valley Ltd), AMEX, VISA, MasterCard, Switch, Delta and Connect cards.
6. Golf Break balances are payable 1 calendar month prior to arrival. Where payment is not made in the allotted time, Greetham Valley reserves the right to cancel your booking. Golf Society balances are payable in full at the latest one week prior to arrival.
7. There is a minimum number of 8 persons for Golf Society bookings. Should your numbers fall below this, Greetham Valley reserves the right to convert your booking to green fee and catering tariffs.
8. Golf Society final numbers are required 7 days prior to date of play. Any reduction in numbers thereafter are chargeable in full.
9. Golf Break amendments: Number changes and cancellations may be made at any time in writing by the group organiser which we will then let you know if we are prepared to accept. Where we are prepared to accept your changes, fees will apply as follows: One month or less before commencement of the break, will result in 100% of the revenue being retained.
10. Occasionally we have to make changes to bookings and cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. Most changes are minor. If we have to make a significant change or cancel we will pay you compensation if appropriate subject to the following exceptions: Compensation will not be payable and no liability can be accepted where we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care.
11. Greetham Valley does not accept responsibility for any damage or loss of property.
12. As the group organiser, you accept responsibility to ensure all your party are aware of and adhere to our terms, conditions and code of conduct. Greetham Valley reserves the right to terminate your booking at any stage for failure to comply. You also accept responsibility for any damage or loss caused by you or a member of your party and shall pay on demand the amount required to make good / remedy any such damage / loss.
13. It is the responsibility of individuals that they have adequate insurance cover.
14. Whilst a certificate of playing ability is not essential it is expected that you are of this standard and your knowledge of the etiquette and rules of golf is expected. We reserve the right to refuse access to the courses if it is judged that you do not display the required knowledge or ability.
15. At Greetham Valley we play in fourballs and all players are asked to observe starting times and keep up with the group in front, not just ahead of the group behind - slow play is not tolerated. Please clear the green when the result of the hole is determined (ie mark scorecard at next tee not on the green).
16. Play is allowed from yellow tee markers only (red for ladies). Texas scramble formats are not permitted.
17. Exclusive use of either golf course for shotgun or two tee starts can be arranged at the initial enquiry stage for a facility fee of £3000 per day.
18. As bad weather is inevitable during the course of the year (especially in the low season October – March) golf played on temporary greens and tees is non-refundable and is considered to be an accepted part of playing winter golf. If you are unable to play golf on your break due to course closure we will, in the first instance, endeavour to rearrange your event on an alternative date, subject to availability. We will make every effort to notify you prior to your arrival of any course closures, without guarantee. The use of buggies may be prohibited in adverse weather conditions. The decision will be taken on the day and this decision is final.
19. Any food and beverage consumed on site is to be purchased from Greetham Valley. It is not permitted for any to be brought in for consumption either on the golf course or in the hotel buildings unless by prior arrangement in writing. Greetham Valley reserves the right to impose corkage or similar.
20. All persons who appear to be under the age of 21 must carry ID with them at all times. Any persons found to be drinking and cannot prove their age will have the alcohol removed and be asked to leave immediately. Acceptable forms of ID are as follows: PASS approved ID Card i.e. Portman Group "Prove It" Card, Connexions card, Validate UK card or CitizenCard, Passport, Photo Driving License.